Privacy Policy

Autumns 24k Goldens — Detroit, Michigan

https://www.autumns24kgoldens.com

Effective date: November 7, 2026

Autumns 24k Goldens ("we," "us," or "our") respects your privacy. This Privacy Policy explains what personal information we collect when you visit our website, submit an application or inquiry, or purchase a puppy, how we use that information, and the choices you have. By using this website, submitting information to us, or completing a purchase, you agree to this Privacy Policy and to our Terms and Conditions.

1. Information We Collect

We collect only the information needed to run our business and place our puppies safely:

- **Contact and order information:** your name, address, email address, and phone number, and the details of your order or reservation.
- **Application and placement information:** the information you provide in a puppy application and phone interview, including household and care information, references, and, where required for placement, information used for a background check.
- **Program documentation:** if you apply for the Golden Wish Program or a service animal placement, the medical documentation from a doctor that you choose to provide about your need. This information is sensitive, and we treat it accordingly (see Section 5).
- **Payment information:** payments are processed by our website platform and payment processors. We do not store your full credit or debit card number.
- **Communications:** messages, emails, and forms you send us, including through the website Contact pages.
- **Website and cookie information:** information about how you use the site, such as pages visited, your shopping cart contents, and login status, collected through cookies and similar technologies (see

Section 4).

2. How We Use Your Information

We use your information to:

a. Take, process, and fulfill customer orders and reservations.

b. Review applications, verify information, and place puppies in suitable homes — our first priority.

c. Arrange pickup, and delivery only through a transporter you choose and approve.

d. Provide registration, microchipping, insurance, health records, and guarantee support for your puppy.

e. Administer, secure, and improve the website and our services.

f. Communicate with you about your inquiry, application, order, or puppy.

g. Meet our legal obligations, enforce our Terms and Conditions, and pursue amounts owed, including for legal and collection purposes where justified.

3. How We Share Your Information

We do not sell your personal information. We share information only as needed for the purposes above:

- With service providers that operate our website, process payments, and handle email and orders, who may use it only to provide their services.
- With the American Kennel Club (AKC), the microchip registry, pet insurance, and veterinary providers, as needed for your puppy's registration, benefits, and care.
- With a transporter you select and approve, limited to what is needed for pickup or delivery.
- With legal, collection, or professional advisors, and with authorities, when required by law, court order, or to protect the safety of a puppy, a person, or our legal rights.

4. Cookies

Cookies are used on this shopping site where they are necessary for the site to function. They are used to aid navigation, to keep track of the contents of your shopping cart, and to keep you logged in if you have an account; if you select the "Remember Me" option at checkout, a cookie is used to remember your details. Our website platform may also use cookies and similar technologies for security and site performance. You can turn off cookies by blocking them in your browser's privacy settings; if you turn off cookies, you will be unable to place orders or benefit from the other features that use them.

5. Medical and Sensitive Information

Medical documentation provided for the Golden Wish Program or a service animal placement is used only to evaluate eligibility for that program. It is not sold, it is not used for marketing, and it is shared only with those who need it to evaluate your application, or as required by law.

6. How Long We Keep Information

We keep personal information for as long as needed for the purposes in this policy — including order, registration, health guarantee, tax, and legal records — and then delete it or render it anonymous when it is no longer needed.

7. Security

We use reasonable administrative and technical safeguards to protect personal information. No website or transmission over the internet is completely secure, and we cannot guarantee absolute security.

8. Your Choices and Rights

You may ask us to access, correct, or delete your personal information, or to stop using it for communications, by contacting us at the number below or through the website Contact page. We will verify your identity and respond as required by applicable law. Some records — for example, completed sales, registration, and guarantee records — must be kept for

legal and business purposes and cannot be deleted on request. Depending on where you live, applicable privacy law may give you additional rights, and we will honor those rights where they apply.

9. Children

Our puppies are placed with adults. This website and our application process are intended for adults, and we do not knowingly collect personal information from anyone under 18. If you believe someone under 18 has provided us information, contact us and we will delete it.

10. Changes to This Policy

We may update this Privacy Policy from time to time. The current version will always be posted on this website with its effective date, and continued use of the website or a purchase after an update means you accept the updated policy.

11. Contact Us

Autumns 24k Goldens

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